

Our mission here at the Ross Ragland Theater & Cultural Center is to provide high quality performing arts and educational experiences that enhance community life in the Klamath Basin.

Refund/ exchange Policy

Refunds: Tickets are non-refundable. If you are unable to use your tickets to a Ross Ragland performance, you may return them to the box office prior to the event and claim them as a charitable donation.

Exchange: Are reserved for Ross Ragland season ticket holders and Friends of the Ragland only. Original ticket must be presented for exchange and only RRT presented performances are valid.

There is a \$2.00 per ticket handling fee for each exchange.

Shipping/Delivery Policy

The following delivery methods are available:

Email - You will receive an email containing one or more attachments (PDF documents) that serve as printable tickets. You must print these tickets and bring them with you to the event(s).

Ship - Your order will be shipped to the shipping address you specify at the time of your order. The package you receive will contain hard-copies of your tickets. These must be brought to the event(s). Please allow six business days for delivery. There is a \$2.00 shipping fee for each order up to 10 tickets, per order.

Will Call - No tickets will be sent to you. Simply show up at the box office on the day of the event(s) and provide your name. You must have a valid ID in order to be able to redeem the tickets.

If you have any questions regarding your order, please contact The Ross Ragland Theater & Cultural Center at 541-884-5483 or boxoffice@rrtheater.org.

Ross Ragland Theater & Cultural Center
218 North 7th Street
Klamath Falls, OR 97601
Box Office Phone: 541-884-LIVE (5483)
boxoffice@rrtheater.org

Business Offices
200 North 7th Street
Klamath Falls, OR 97601
Phone: 541-884-0651
office@rrtheater.org

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